DIRECTIONS AND PARKING

London Stadium is a designated green stadium and public car parking is unavailable on site. However, a wide choice of train, tube and bus services are located at Stratford and Stratford International stations, approximately 20-minutes walk from the stadium.

EATING

We have a number of concession stands located inside and outside of the stadium. In our away end, supporters have the option to purchase hot and cold drinks and an array of food including nachos, hot-dogs and pies. There is also an assortment of confectionary items available.

HOSPITALITY

The Club London VIP entrance is at turnstile B on the west side of the stadium.

ATMS

There is one ATM externally at the Podium Café. The west side of the stadium is also an assortment of hot-dogs and pies. There is also an assortment of hot drinks and an array of food including nachos, supporting the option to purchase hot and cold drinks and an array of food including nachos, hot-dogs and pies. There is also an assortment of confectionary items available.

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HERE TO HELP!

Supporter Liaison Officers (SLOs) and Disabled Supporter Assistants (DSAs) are available in and around the stadium to help where they can. Our SLOs are dressed in blue, and our DSAs in pink, please take the time to say hello!

SHUTTLE BUS SERVICE

We have one dedicated visiting supporter shuttle bus, which runs between the stadium and the coach park which runs between the stadium and the coach park. The Club provides a total of 18 complimentary shuttle buses on every home matchday to assist disabled supporters and fans with accessibility requirements. Fan and supporter tickets (STOs) and (DSAs) are available in and around the stadium for all supporters.

SMS REPORTING SERVICE

West Ham United will not tolerate abuse of any kind. If fans wish to report any such incidents they can do so via the SMS Reporting service on 07860 404069 – including the location and nature of the incident. All text messages are treated in the strictest confidence.

We hope you enjoy your day at the London Stadium, if you have any feedback please email us at supporterservices@westhamunited.co.uk

If you cannot find the answer you are looking for here, or need any further information, please contact us at:

supporterservices@westhamunited.co.uk

Or on Twitter:
@westhamhelp

Official website
whufc.com

Hospitality
clublondon@westhamunited.co.uk

Accessibility
accessibility@westhamunited.co.uk

whufc.com/help

CONTACT US

WELCOME TO

VISITING SUPPORTER POCKET GUIDE
The stadium store is situated to the south of the stadium, directly opposite Turnstile E and alongside the main ticket office.

Ticket Office

The Main Ticket Office is located opposite Turnstile F, alongside the Stadium Store. Our North Ticket Office, where away ticket collections take place, is located opposite Turnstile J and K.

Programme Seller

There is an external programme seller outside Turnstile D, as well as this there is a large marquee outside Turnstile D as a programme seller.

STADIUM MAP

SHOPPING

The stadium store is situated to the south of the stadium, directly opposite Turnstile E and alongside the main ticket office.

HELP OR VISIT WHATSAPP.COM/FOR FURTHER INFORMATION

WESTHAMPTON

STADIUM MAP

WESTHAMPTON