



Security Officer – Maternity Cover

- Salary:** £27,081.60
- Hours:** 48hrs per week, 4-day shift pattern
- Contract:** Fixed Term – Maternity Cover
- Closing Date:** Friday 23rd July 2021
- Location:** Chadwell Heath Academy, Training Ground Saville Road, RM6 0DT

We are committed to the principle of equality and equal opportunities in employment and have been accredited with being a Disability Confident Leader. We will actively promote equality and equal opportunities in our business to ensure that individuals receive treatment that is fair and equitable and consistent with their relevant aptitudes, potential skills and abilities.

West Ham United FC is committed to equality and safeguarding children and vulnerable adults. Positions that involve working with such groups are subject to safer recruitment protocols, including DBS Disclosure at enhanced level.

West Ham United staff enjoy generous benefits, including a contributory scheme, 25 days' leave and life assurance. You can also take advantage of childcare vouchers, interest-free season ticket loans, a cycle to work scheme and our employee wellbeing programme.



Job Purpose:

West Ham United Football Club are recruiting security personnel for our academy/Women's site at Chadwell Heath.

The successful applicant will be motivated, pro-active with a desire to deliver the very best service to West Ham United Football Club. They will also be able to demonstrate a 'can-do' mentality and drive to perform at the very top of their game.

Your shift pattern 4 on 4 off will include days, nights and weekends including Bank Holidays – and covering holidays, so it is essential that you are flexible and committed enough to match these demands..

Key Responsibilities:

- Quickly respond to customers' complaints and queries
- Monitor and control access and egress to events
- Carry out patrols
- Provide accurate handovers
- Report any issues to the Security Supervisor
- Conduct personal searches

Equal Opportunities

1. To ensure that all departments are provided within an anti-discriminatory framework and take account of such issues as race, gender, sexuality, disability, religion, sexual orientation and age.
2. To carry out work in a manner which promotes equality of opportunity for both staff and clients.

Safeguarding:

1. Staff must evidence a commitment to the safety and welfare of children, young people and adults at risk regardless of their age, gender, language, religion, ethnic background or sexual identity and ensure the safety and protection of all children, young people and adults at risk taking part in any activity arranged by or in the name of the Club.
2. It is a requirement for staff to follow the Club's Safeguarding reporting procedures to report without delay, allegations of abuse, poor practice or which is or may, impact on the welfare of a child, young person or adult at risk. After contacting and taking guidance from the Safeguarding Team, staff must use the Club's Child Protection Online Management System (CPOMS) to record the concern within 24 hours unless directed to do otherwise

Employees will be recruited and selected, promoted and trained on the basis of objective criteria.



Person Specification

The ideal candidate will have skills and experience in the following areas: -

Essential (E) Desirable (D)

Education, Qualifications, Experience

- Valid SIA Licence - Door Supervision (E)
- Previous Security Experience (E)
- Experience of Access and Egress Control (E)
- Experience of Authorising right of access (E)
- Conduct personal searches (D)
- Conducting internal & external patrols (E)
- Following site specific procedures (D)

Skills, Abilities, Behaviours

- Good Ability to contribute to the team
- Good attention to detail
- Confident dealing with the public
- Customer Focussed Approach
- Excellent verbal & written communication skills
- Ability to remain calm and professional in challenging situations
- IT literate
- Ability to use own initiative
- A passion and commitment to excellence
- Passionate
- Well presented
- Conscientious
- Flexible

As an employer we are committed to promoting and protecting the physical and mental health of our staff.

Please apply through our recruitment site at <https://www.whufc.com/club/recruitment/vacancies> by **Friday 23rd July 2021**

Due to a high number of expected applicants, only those successful will be contacted

